

Fact Sheet

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Twenty Two Joint Commission Standards, Elements of Performance and Two National Patient Safety Goals Directly Addressed or Facilitated by Your Use of Amplifi

MEDICATION MANAGEMENT STANDARDS

Standard MM.01.01.03 The [organization] safely manages high-alert and hazardous medications.

Elements of Performance #1

The hospital identifies, in writing, its high-alert medications.

Elements of Performance #2

The hospital has a process for managing high-alert medications.

Elements of Performance #3

The hospital implements its process for managing high-alert medications.

Elements of Performance #4

The hospital minimizes risks associated with managing hazardous medications.

Standard MM.02.01.01 The [organization] selects and procures medications.

Elements of Performance #4

The hospital maintains a formulary, including medication strength and dosage.

Elements of Performance #5

The hospital makes its formulary readily available to those involved in medication management.

Elements of Performance #10

The hospital has a process to communicate medication shortages and outages to licensed independent practitioners and staff who participate in medication management.

Elements of Performance #11

The hospital implements its process to communicate medication shortages and outages to licensed independent practitioners and staff who participate in medication management.

Elements of Performance #12

The hospital develops and approves written medication substitution protocols to be used in the event of a medication shortage or outage.

Elements of Performance #13

The hospital implements its approved medication substitution protocols.

Elements of Performance #14

The hospital has a process to communicate to licensed independent practitioners and staff who participate in medication management about the medication substitution protocols for shortages or outages.

Elements of Performance #15

The hospital implements its process to communicate to licensed independent practitioners and staff who participate in medication management about the medication substitution protocols for shortages and outages.

Standard MM.04.01.01 Medication orders are clear and accurate.

Elements of Performance #4

The hospital has a written policy that defines the following: The precautions for ordering medications with look-alike or sound-alike names.

Standard MM.05.01.13 The [organization] safely obtains medications when the pharmacy is closed.

Elements of Performance #1

The hospital has a process for providing medications to meet patient needs when the pharmacy is closed.

Elements of Performance #7

The hospital implements its process for providing medications to meet patient needs when the pharmacy is closed.

Standard MM.05.01.17 The [organization] follows a process to retrieve recalled or discontinued medications.

Elements of Performance #3

When a medication is recalled or discontinued for safety reasons by the manufacturer or the Food and Drug Administration, the hospital notifies the prescribers and those who dispense or administer the medication.

Standard MM.05.01.01 A pharmacist reviews the appropriateness of all medication orders for medications to be dispensed in the [organization].

Elements of Performance #5 (NOTE: Met through complimentary DIOne)

All medication orders are reviewed for the following: Existing or potential interactions between the medication ordered and food and medications the patient is currently taking.

Elements of Performance #9 (NOTE: Met through complimentary DIOne)

All medication orders are reviewed for the following: Other contraindications.

INFORMATION MANAGEMENT (IM)

Standard IM.03.01.01 Knowledge-based information resources are available, current, and authoritative.

Elements of Performance #1

The hospital provides access to knowledge-based information resources 24 hours a day, 7 days a week.

LEADERSHIP (LD)

Standard LD.03.04.01 The [organization] communicates information related to safety and quality to those who need it, including staff, licensed independent practitioners, [patient]s, families, and external interested parties.

Elements of Performance #1

Communication processes foster the safety of the patient and the quality of care.

Elements of Performance #5

Communication supports safety and quality throughout the hospital.

PROVISION OF CARE, TREATMENT, AND SERVICES (PC)

Standard PC.02.03.01 The [organization] provides [patient] education and training based on each [patient]’s needs and abilities.

Elements of Performance #10 (NOTE: Met through complimentary DIOne)

Based on the patient’s condition and assessed needs, the education and training provided to the patient by the hospital include any of the following: Information on the safe and effective use of medications. (partial list)

NATIONAL PATIENT SAFETY GOALS

Goal 2 Improve the effectiveness of communication among caregivers.

NPSG.02.02.01

There is a standardized list of abbreviations, acronyms, symbols, and dose designations that are not to be used throughout the [organization].

Goal 3 Improve the safety of using medications.

NPSG.03.03.01

The [organization] identifies and, at a minimum, annually reviews a list of look-alike/sound-alike medications used by the [organization] and takes action to prevent errors involving the interchange of these medications.