

# Fact Sheet

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**38 Joint Commission Standard  
Elements of Performance and 4  
National Patient Safety Goals Directly  
Addressed or Facilitated by Your Use  
of Sentri7 and Quantifi**

## **MEDICATION MANAGEMENT (MM)**

### **Standard MM.01.01.01 The [organization] plans its medication management processes.**

#### Elements of Performance #2

The hospital implements its policy to make information about the patient accessible to licensed independent practitioners and staff who participate in the management of the patient's medications.

### **Standard MM.04.01.01 Medication orders are clear and accurate.**

#### Elements of Performance #5

The hospital has a written policy that defines the following: Actions to take when medication orders are incomplete, illegible, or unclear.

### **Standard MM.05.01.01 A pharmacist reviews the appropriateness of all medication orders for medications to be dispensed in the [organization].**

#### Elements of Performance #4

All medication orders are reviewed for the following: Patient allergies or potential sensitivities.

#### Elements of Performance #5

All medication orders are reviewed for the following: Existing or potential interactions between the medication ordered and food and medications the patient is currently taking.

#### Elements of Performance #6

All medication orders are reviewed for the following: The appropriateness of the medication, dose, frequency, and route of administration.

#### Elements of Performance #7

All medication orders are reviewed for the following: Current or potential impact as indicated by laboratory values.

#### Elements of Performance #8

All medication orders are reviewed for the following: Therapeutic duplication.

#### Elements of Performance #9

All medication orders are reviewed for the following: Other contraindications.

#### Elements of Performance #10

All medication orders are reviewed for the following: Variation from the hospital's approved indications for use.

#### Elements of Performance #11

After the medication order has been reviewed, all concerns, issues, or questions are clarified with the individual prescriber before dispensing.

### **Standard MM.05.01.17 The [organization] follows a process to retrieve recalled or discontinued medications.**

#### Elements of Performance #1

The hospital has a written policy describing how it will retrieve and handle medications within the hospital that are recalled or discontinued for safety reasons by the manufacturer or the Food and Drug Administration.

#### Elements of Performance #2

The hospital implements its policy on retrieving and handling medications when they are recalled or discontinued for safety reasons.

### **Standard MM.07.01.01 The [organization] monitors [patient]s to determine the effects of their medication(s).**

#### Elements of Performance #1

The hospital monitors the patient's perception of side effects and the effectiveness of his or her medication(s).

#### Elements of Performance #2

The hospital monitors patient response to medication(s) by taking into account clinical information from the medical record, relevant lab values, clinical response, and medication profile.

### **Standard MM.07.01.03 The [organization] responds to actual or potential adverse drug events, significant adverse drug reactions, and medication errors.**

#### Elements of Performance #1

The hospital has a written process to respond to actual or potential adverse drug events, significant adverse drug reactions, and medication errors.

#### Elements of Performance #2

The hospital has a written process addressing prescriber notification in the event of an adverse drug event, significant adverse drug reaction, or medication error.

#### Elements of Performance #3

The hospital complies with internal and external reporting requirements for actual or potential adverse drug events, significant adverse drug reactions, and medication errors.

#### Elements of Performance #4

The hospital implements its process for responding to adverse drug events, significant adverse drug reactions, and medication errors.

### **Standard MM.08.01.01 The [organization] evaluates the effectiveness of its medication management system.**

#### Elements of Performance #1

The hospital collects data on the performance of its medication management system.

#### Elements of Performance #2

The hospital analyzes data on its medication management system.

#### Elements of Performance #3

The hospital compares data over time to identify risk points, levels of performance, patterns, trends, and variation of its medication management system.

#### Elements of Performance #5

Based on analysis of its data as well as review of the literature for new technologies and best practices, the hospital identifies opportunities for improvement in its medication management system.

#### Elements of Performance #6

The hospital takes action on improvement opportunities identified as priorities for its medication management system.

#### Elements of Performance #7

The hospital evaluates changes to confirm that they resulted in improvements for its medication management system.

## **INFECTION CONTROL (IC)**

### **Standard IC.01.05.01 The [organization] has an infection prevention and control plan.**

#### Elements of Performance #8

The hospital identifies methods for reporting infection surveillance and control information to external organizations.

### **Standard IC.02.01.01 The [organization] implements its infection prevention and control plan.**

#### Elements of Performance #1

The hospital implements its infection prevention and control activities, including surveillance, to minimize, reduce, or eliminate the risk of infection.

#### Elements of Performance #8

The hospital reports infection surveillance, prevention, and control information to the appropriate staff within the hospital.

#### Elements of Performance #9

The hospital reports infection surveillance, prevention, and control information to local, state, and federal public health authorities in accordance with law and regulation.

## **LEADERSHIP (LD)**

### **Standard LD.03.02.01 The [organization] uses data and information to guide decisions and to understand variation in the performance of processes supporting safety and quality.**

#### Elements of Performance #3

The hospital uses processes to support systematic data and information use.

#### Elements of Performance #5

The hospital uses data and information in decision-making that supports the safety and quality of care, treatment, and services.

## **PERFORMANCE IMPROVEMENT (PI)**

### **Standard PI.01.01.01 The [organization] collects data to monitor its performance.**

#### Elements of Performance #14

The hospital collects data on the following: Significant medication errors.

#### Elements of Performance #15

The hospital collects data on the following: Significant adverse drug reactions.

### **Standard PI.02.01.01 The [organization] compiles and analyzes data.**

#### Elements of Performance #1

The hospital compiles data in usable formats.

#### Elements of Performance #3

The hospital uses statistical tools and techniques to analyze and display data.

#### Elements of Performance #4

The hospital analyzes and compares internal data over time to identify levels of performance, patterns, trends, and variations.

#### Elements of Performance #5

The hospital compares data with external sources, when available.

#### Elements of Performance #8

The hospital uses the results of data analysis to identify improvement opportunities.

## **HUMAN RESOURCES (HR)**

### **Standard HR.01.07.01 The [organization] evaluates staff performance.**

#### Elements of Performance #1

The hospital evaluates staff based on performance expectations that reflect their job responsibilities.

## **NATIONAL PATIENT SAFETY GOALS**

### **Goal 2 Improve the effectiveness of communication among caregivers.**

#### **NPSG.02.03.01**

The [organization] measures, assesses, and, if needed, takes action to improve the timeliness of reporting, and the timeliness of receipt of critical tests and critical results and values by the responsible licensed caregiver.

### **Goal 3 Improve the safety of using medications.**

#### **NPSG.03.05.01**

Reduce the likelihood of [patient] harm associated with the use of anticoagulation therapy.

### **Goal 7 Reduce the risk of health care associated infections.**

#### **NPSG.07.03.01**

Implement evidence-based practices to prevent health care associated infections due to multiple drug-resistant organisms in acute care hospitals.

#### **NPSG.07.04.01**

Implement best practices or evidence-based guidelines to prevent central line-associated bloodstream infections.

#### **NPSG.07.05.01**

Implement best practices for preventing surgical site infections.

### **Goal 9 Reduce the risk of [patient] harm resulting from falls.**

#### **NPSG.09.02.01**

The [organization] implements a fall reduction program that includes an evaluation of the effectiveness of the program.